



HALFWAY HOUSE INN TERMS & CONDITIONS: GUEST ACCOMMODATION

Bookings are accepted subject to these terms and conditions unless otherwise agreed in writing:

BOOKINGS & PAYMENTS:

Section (A)

COVID 19 T&C's

If you test positive before your stay at the Halfway House Inn is due to begin, then you should follow the relevant applicable guidance in your home location.

If there is a legal requirement where you live or where you are travelling to self-isolate with a positive covid-19 test you should contact us immediately with evidence of the positive PCR or the email received from the government site after a positive lateral flow test result. *

If there is a legal requirement to self-isolate which affects a guest's booking, they will have the following options:

1. Transfer your stay to a later date free of charge
2. Accept a refund for the amount you have paid, less a £25 admin fee.
3. Transfer the booking to someone else who you know free of charge

If there is no legal requirement to self-isolate which affects a guest's booking and you do not wish to travel, then you may

1. Request a transfer of your stay to a later date. However, please note, this will only be valid for 12 months from the date of the booking in question.
2. We will try our hardest to resell the dates of your booking. If we can resell the dates in question, we will offer you a refund, less a £25 admin fee.
3. If we can only resell certain dates, we will offer you a refund (less admin fee) for the dates sold & credit you for the unsold dates. However, please note, this will only be valid for 12 months from the date of the booking in question

**(Please note: Evidence of a positive lateral flow is required and is limited to the confirmation email or text message that you will receive from the government upon registration of your positive test. Unfortunately, a photo of a positive test will not be able to be used).*

BOOKINGS & PAYMENTS:

Section (B)

GENERAL T&C's

- In the event of a customer cancelling their "weekend" booking, full payment will be taken by the Halfway House Inn. However, this payment can then be used towards a future booking (excluding bank holidays). Re-booking must be within 12 months from the original booking date, failure to re-book will lead to the payment being lost. If we can relet your accommodation, we will only take a payment of £25, to cover administration costs.

We reserve the right to:

- Change your room allocation at any point during your stay for any reason; or
- Cancel any booking(s) due to health and safety concerns or full or partial closure of the hotel. In the event we must cancel your booking(s) we will attempt to notify you and a full refund will be processed to the same debit/credit card, though it may take a few days for the funds to reach your account.



- Acceptance of your booking forms a contract under which you have agreed to pay the total fee due.
- Group bookings, please phone the Halfway House Inn directly.
- Bookings over bank holidays are subject to minimum booking periods of 3 nights respectively.
- We are unable to refund payments should guests decide to leave before the end of the booked period.
- Please enquire which guest accommodations are dog friendly before booking.
- Prices – As we are open all year, conditions and prices may change without prior notice.
- Advance bookings, accepted by us, will be charged at the prices applicable at the time of booking.
- Prices include VAT at the rate applicable at the time of booking. We reserve the right to adjust VAT where required by legislation. Our VAT registration is number GB 37708296089
- Visitors to Halfway House Inn use it at their own risk. We cannot be held responsible for damage, loss or accident to persons or property using their site, however caused.
- Checking In Time: 3pm onwards. If you anticipate arriving outside of these times, please contact us in advance.
- Checking Out Time: 11am. Late check outs, are available during low occupancy, please contact us in advance.
- Guests must park in the main car park before checking in. Please observe our 10-mph speed limit.
- All Food & Drink bills must be paid on the day unless agreed otherwise with Management.
- We reserve the right to refuse admission.

GUEST ACCOMMODATION RULES

- Smoking/ Vaping/ E-cigarettes are prohibited in any guest accommodation/ inside of the pub.
- Any towels/ linen/ furniture/ equipment unlawfully removed from any guest accommodation will be charged to your card.
- Dogs must be always kept on a lead, no exceptions. Please remember not to leave animals unattended in vehicles. Anyone seen not picking up after their dogs' litter, will be asked to leave the park.
- Music/ noise must be kept to a minimum after 11pm.
- The owners reserve the right to terminate the visit of any person(s) whose conduct is detrimental to Halfway House Inn or to other visitors.