



HALFWAY HOUSE INN TERMS & CONDITIONS: WILD CAMPING

Bookings are accepted subject to these terms and conditions unless otherwise agreed in writing:

BOOKINGS & PAYMENTS:

Section (A)

COVID 19 T&C's

If you test positive before your stay at the Halfway House Inn is due to begin, then you should follow the relevant applicable guidance in your home location.

If there is a legal requirement where you live or where you are travelling to self-isolate with a positive covid-19 test you should contact us immediately with evidence of the positive PCR or the email received from the government site after a positive lateral flow test result. *

If there is a legal requirement to self-isolate which affects a guest's booking, they will have the following options:

1. Transfer your stay to a later date free of charge
2. Accept a refund for the amount you have paid, less a £25 admin fee.
3. Transfer the booking to someone else who you know free of charge

If there is no legal requirement to self-isolate which affects a guest's booking and you do not wish to travel, then you may

1. Request a transfer of your stay to a later date. However, please note, this will only be valid for 12 months from the date of the booking in question.
2. We will try our hardest to resell the dates of your booking. If we can resell the dates in question, we will offer you a refund, less a £25 admin fee.
3. If we can only resell certain dates, we will offer you a refund (less admin fee) for the dates sold & credit you for the unsold dates. However, please note, this will only be valid for 12 months from the date of the booking in question

**(Please note: Evidence of a positive lateral flow is required and is limited to the confirmation email or text message that you will receive from the government upon registration of your positive test. Unfortunately, a photo of a positive test will not be able to be used).*

BOOKINGS & PAYMENTS:

Section (B)

GENERAL T&C's

- In the event of a customer cancelling their "weekend" booking, full payment will be taken by the Halfway House Inn. However, this payment can then be used towards a future booking (excluding bank holidays). Re-booking must be within 12 months from the original booking date, failure to re-book will lead to the payment being lost. If we can relet your accommodation, we will only take a payment of £25, to cover administration costs.
- Acceptance of your booking forms a contract under which you have agreed to pay the total fee due.
- Full payment is normally taken from your account within a week of confirming your booking.
- Bookings over bank holidays are subject to a minimum of 2 nights.
- We are unable to refund payments should guests decide to leave before the end of the booked period.
- Guests are advised to check that their insurances cover all personal and third party



risk for the period of their stay.

- Visitors to Halfway House Inn Wild Camping Field. use it at their own risk. We cannot be held responsible for
- damage, loss or accident to persons or property using their site, however caused.
- Prices – As we are open all year, conditions and prices may change without prior notice. Please check our website for the most up to date prices.
- Advance bookings, accepted by us, will be charged at the prices applicable at the time of booking.
- Prices include VAT at the rate applicable at the time of booking. We reserve the right to adjust VAT where required by legislation. Our VAT registration is number GB 37708296089.
- Arrival & Departure -Arrival time is 1pm to 8pm. If you anticipate arriving outside of these times, please contact us in advance. We would prefer you arrive in daylight, to cause minimum disruption as there are no lights in the field.
- Guests must park in the main car park before checking in.
- All Food & Drink bills must be paid for, on the day.
- We reserve the right to refuse admission.
- Commercial vehicles are not permitted on-site unless pre agreed with management.
- We cannot guarantee specific locations and pitches, though we do try to arrange the preferences included with your booking.
- The Wild Camping Field is to be vacated by midday on the day of departure unless a late departure, up to 5 pm, has been agreed with management.

WILD CAMPING RULES

- Only one car per pitch is permitted on the Wild Camping Field.
- Dogs must be always kept on a lead, no exceptions. Please remember not to leave animals unattended in vehicles and caravans. Anyone seen not picking up after their dogs' litter, will be asked to leave the park.
- Music/ noise must be kept to a minimum after 11pm.
- BBQs & firepits are permitted but must be kept well clear of the grass.
- Cleaning vehicles or caravans on the pitch is not permitted.